



Brighton & Hove
SAB
Safeguarding
Adults Board

Brighton & Hove Safeguarding Adults Board Annual Report 2019-20



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Brighton and Hove Safeguarding Adult Board gratefully acknowledge both the Hampshire and West Sussex Safeguarding Adults Board for providing the report format.

1. Foreword from our Independent Chair

I am pleased to introduce the Brighton and Hove Safeguarding Adults Board Annual Report 2019–20. The Safeguarding Adults Board (SAB) provides strategic leadership to ensure that adults who are at risk of abuse or neglect are effectively safeguarded. My role as Independent Chair is to support and challenge SAB partners and agencies in Brighton and Hove to work collaboratively for the benefit of adults with care and support needs and bring about continuous improvement.

The last few months of the year provided challenges beyond anyone's expectations. Covid 19 threw the whole world into turmoil and, whilst we had ten months of relative normality before the pandemic struck, it's difficult to reflect on 2019-20 without its impact being reported upon. How it will transform the safeguarding system and partners and how the SAB will assure that those at risk are adequately safeguarded will only start to emerge over the next year or so. What we know already though is that it affected the most vulnerable disproportionately and that our workforce showed itself to be as phenomenally flexible, innovative and selfless as we knew they were.

We have continued to make significant progress against the priorities set out in our Strategic Plan 2019-22 and I would like to acknowledge the hard work and commitment shown by all our partner agencies to achieve these aims. The highlight of the year was in securing funding for a full-time business manager and appointing Guy Jackson to the role. This more than doubles our previous management capacity and, were it not for Covid 19, would have enabled us to accelerate an ambitious programme of community and user engagement and care sector assurance.

Other notable achievements include the agency self-assessment process, culminating in a pan-Sussex challenge event where significant introspection and learning took place and a robust action plan was developed.

Our hugely successful safeguarding conference in November 2019 focused on exploitation with a range of themes that included homelessness, trauma, personality disorder, county lines, cuckooing, coercive control and hoarding.

During the coming year we have an equally busy workplan. As well as developing new strands related to COVID 19, we will resume our work to engage and inform the public, especially those who access safeguarding services and those who care for them, assess how the SAB can help agencies reduce the suicide rate and look for opportunities to share arrangements and good practice with neighbouring SABs and at a national level.

I hope you find this report interesting and are assured of the commitment of the Brighton and Hove SAB to continual improvement and decisive action when things go wrong.



Graham Bartlett, Independent Chair, Brighton & Hove Safeguarding Adults Board

2. Comment from Healthwatch

Healthwatch Brighton and Hove have worked closely with the B&H SAB over the last year. Our focus is to improve how people experience health and social care services, particularly vulnerable people and communities who do not have a strong voice.

The SAB has helped Healthwatch make a real impact in highlighting difficulties faced by vulnerable people particularly those receiving home care services and some people in temporary accommodation. Healthwatch volunteers visit 20-30 people each month to check if their Home Care services are safe, dignified and suited to their personal needs. Concerns are escalated to Adult Social Care and Safeguarding systems in a spirit of cooperation.

The issues around Personal Independence Payments (PIP) and Employment Support Allowance (ESA) raised last year have not been forgotten. The work of the SAB and Healthwatch has made a real impact and helped local voluntary and statutory organisations work more closely with some of the private sector organisations who provide these assessment services. This work is not complete and continues it is a joint challenge to improve quality and safety into a system that seems to be publicly funded but lacking in public accountability.

Safeguarding adult issues are routinely raised by Healthwatch Brighton and Hove as part of our service reviews, including feedback about hospital, community and mental health services.

The Brighton and Hove Safeguarding Adults Board provide excellent leadership, coordination, and a focus for partnership to promote high standards of safety and quality in health and social care in our City



David Liley, CEO, Healthwatch Brighton & Hove



3. About us

Brighton and Hove is the largest city in the South East of England with an approximate population in 2018 of 290,395 people. It is a rapidly growing city and it is estimated that the population of the city will increase to 303,800 by 2025, with a percentage rise in the population of just over 11% between 2008 and 2018. This is higher than the national average of 8.5%.

Brighton and Hove became a unitary authority in 1997, with the creation of a City Council, and was granted city status in 2001. Brighton and Hove City Council is one of the three statutory partners of the Brighton and Hove Safeguarding Adults Board (BHSAB), with the other two partners being Sussex Police and the Sussex Clinical Commissioning Groups (CCGs). The BHSAB is led by our Independent Chair, Graham Bartlett, and we now have a full-time Business Manager in addition to our Administrator and part-time Quality and Assurance Officer. In addition to the three statutory partners the BHSAB also comprises a much broader overall membership across both the statutory, community and voluntary sectors; this includes NHS providers, Independent Care Providers as well as Housing and Advocacy Providers.

The primary objective of the BHSAB is to gain assurance that safeguarding arrangements locally, and its partner organisations, work effectively individually and together, to support and safeguard adults in its area who are at risk of abuse and neglect. The BHSAB also has an interest in a range of matters that contribute to the prevention of abuse and neglect including the safety of patients in its local health services, the quality of local care and support services and awareness and responsiveness of further education services.

Under the Care Act 2014 Safeguarding Adult Boards have three statutory duties; these are to publish both a Strategic Plan and an Annual Report as well as to arrange for Safeguarding Adult Reviews to be undertaken when the necessary criteria is considered to have been met. This is the fifth Annual Report that has been published by the BHSAB since the Care Act was introduced and it is for the period from 1st April 2019 to the 31st March 2020.

4. Our Vision and Aims

The Board's vision is that we will all work together to enable people in Brighton & Hove to live a life free from fear, harm and abuse. The Board has identified six priorities that will support the vision to become a reality, which are outlined in more detail in the board's Strategic Plan.

These key priorities will set the strategic direction of the Board of the next three years (2019-2022).



Priority Area 1: Accountability, Assurance & Leadership

Ensure the SAB provides strategic leadership to embed the principles of safeguarding across agencies and contribute to the prevention of abuse and neglect.

Desired outcome: Confidence in Multi-agency safeguarding responses, people are safeguarded from abuse and neglect.

Priority Area 2: Policies, Strategies & Procedures

To be assured that multi-agency safeguarding strategies, policies and procedures are regularly reviewed to ensure currency, reflecting emerging legislation, policy and/or learning, and that these are easily accessible to frontline staff and used effectively

Desired outcome: Our partners work within a framework of policies and procedures that keep people safe.



Priority Area 3: Performance, Quality and Audit / Organisational Learning

Assure learning from SAB activity is effectively embedded into practice to facilitate organisation change across agencies, refocus quality assurance mechanisms, and better use safeguarding data to define SAB priority areas of business.

Desired outcome: Confidence that services are learning and improving in their safeguarding practice and adult safeguarding risk is better understood by the SAB and appropriately assessed by partners.

Priority Area 4: Prevention & Early Intervention

Ensure the SAB has a focus on prevention that clearly identifies how it will aim to reduce incidence of abuse and neglect (including self-neglect) in Brighton & Hove.

Desired outcome: Adults at risk are identified early and have their needs met promptly and effectively.





Priority Area 5: Engagement & Making Safeguarding Personal

Adults, carers, the local community and professionals assisting to shape the work of the SAB and safeguarding responses and safeguarding practice is client centred.

Desired outcome: Public safeguarding awareness is improved. Clients and professionals feel empowered for their voices to be heard in safeguarding practice and policy development.

Priority Area 6: Integration / Training and Workforce Development

Assure the workforce is equipped to support adults appropriately where abuse and neglect are suspected. This to include emerging local safeguarding challenges.

Desired outcome: Clients are supported by a skilled and competent workforce.



Board Aims

In overseeing safeguarding arrangements across Brighton and Hove and seeking assurance in relation to these being person-centred, as well as promoting awareness of abuse and neglect, the BHSAB identifies aims it wishes to achieve. These overarching aims are the vision for the SAB, as it seeks to improve outcomes for the people of Brighton and Hove.

Strategic Plan

From this vision the Board develop strategic targets over a three-year period and publish a strategic plan in order to identify how it will meet these aims. The current strategic plan for the BHSAB is from 2019-22 and this is updated on an annual basis in order to reflect emerging themes and changing priorities for the BHSAB.

Annual Work Plans

The key targets that are identified in the strategic plan are primarily taken forward through the subgroups of the BHSAB. Work plans are developed and regularly updated with specific actions, timescales and who is responsible for completing each of the actions.

Annual Report

Following the end of each financial year the BHSAB publishes an Annual Report. This reflects on the previous year's Board activity and achievements in relation to the strategic aims, as well as safeguarding activity undertaken by partner agencies. The Annual Report also outlines the objectives for the year ahead.

5. Our Subgroups

The BHSAB has four subgroups with each of the groups being separately chaired and having specific terms of reference, as well as an agreed work plan. The subgroups all support the BHSAB in working towards the priorities and developments identified in the Strategic Plan. The subgroups all provide regular updates to the SAB, which also receives information from a range of other forums, and with the Business Manager linking across the groups to avoid duplication and to share learning.

In addition to the four subgroups short-term task and finish groups may be set up to focus on the implementation of specific objectives.

Policy and Procedures (Pan-Sussex) Subgroup

Chair: Rotating Chair

This subgroup has members from all three SABs within Sussex (West Sussex SAB, East Sussex SAB as well as the BHSAB) as well as all the statutory partners. It is responsible for producing and updating safeguarding adults policy and procedures in Sussex and is actively working towards as many of these being joint policies and procedures as is possible. Meetings are held and chaired in turn across the three locations.

Learning and Development (L&D) Subgroup

Chair: Fiona Crimmins (Sussex CCG's)

This subgroup is responsible for the strategy, development, quality assurance and co-ordination of multi-agency safeguarding adults training provision. The subgroup's aim is to ensure that safeguarding knowledge is developed and is embedded in practice across all statutory, community and voluntary agencies.

Safeguarding Adult Review (SAR) Subgroup

Chair: Lester Coleman (Healthwatch)

This subgroup is tasked with reviewing SAR referrals that have been received before making recommendations as to whether a SAR, or any other form of Review, should be undertaken to the Independent Chair. The SAR subgroup will also develop and progress action plans from Reviews. In addition the group will seek to identify any other actions or forums where they feel there is the opportunity for further learning to take place that improve outcomes for vulnerable adults and develop partnership working.

Quality and Assurance (QA) Subgroup

Chair: Michelle Jenkins (BHCC Health and Adult Social Care)

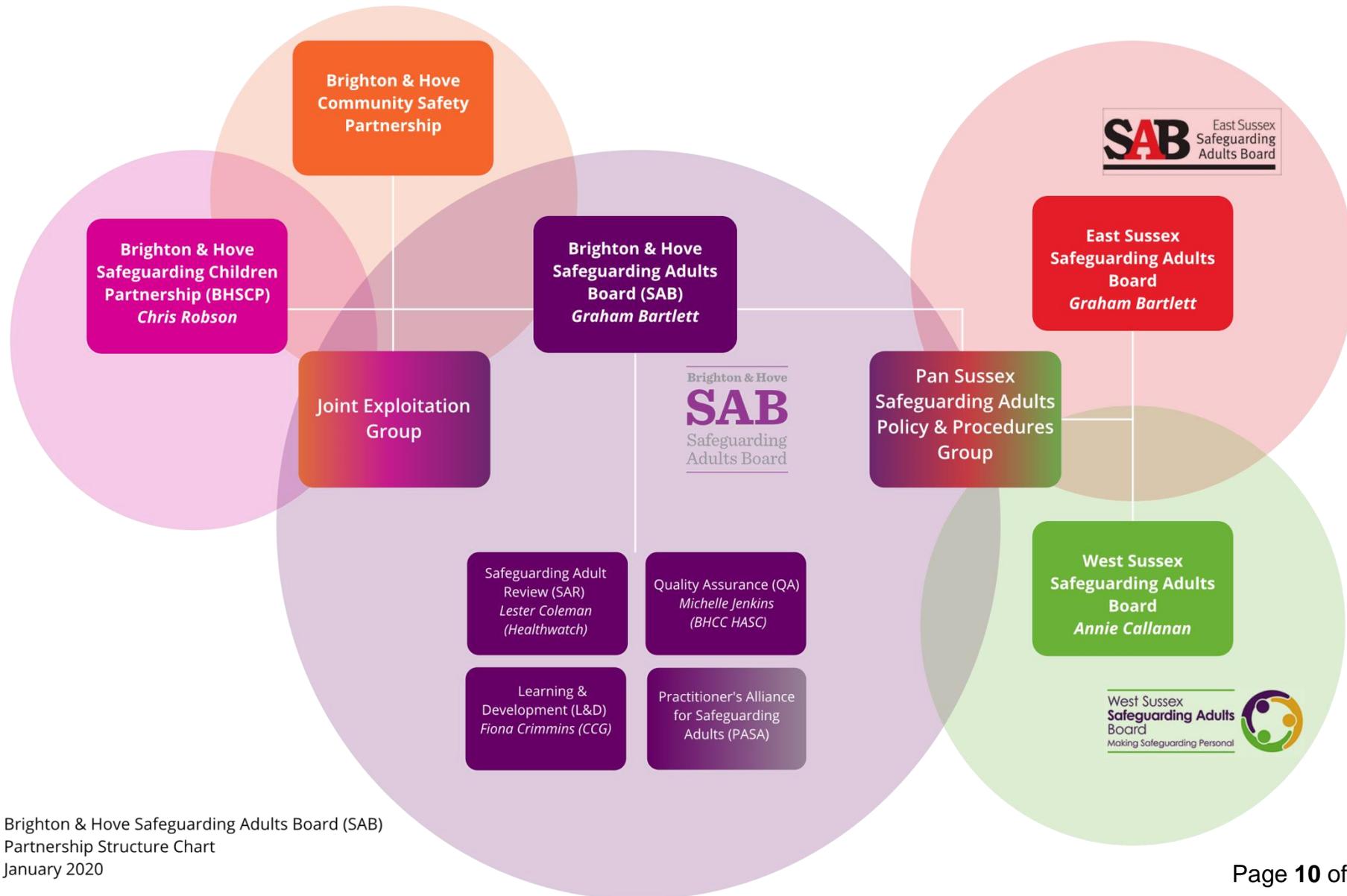
The role of this subgroup is to effectively monitor, report and evaluate safeguarding performance across organisations. The subgroup identifies areas of focus for the year ahead, with multi-agency audits undertaken on a twice annual basis that are led by the Quality and Assurance Officer. The outcomes of these audits are reported back to the SAB as well as feeding into the Learning and Development subgroup.

Practitioners Alliance for Safeguarding Adults (PASA) Group

Chair: Simon Hughes (Brighton Housing Trust) & Andrea Finch (Money Advice and Community Support Service)

This group is comprised of representatives from the independent, voluntary and statutory sector. They meet to increase skill, knowledge and awareness of safeguarding adults, and to raise concerns about guidelines, local practice and training. Concerns identified are raised with managers responsible for practice via Brighton and Hove City Council representatives who attend the meetings.

6. Board Structure



7. Board Membership

The Brighton and Hove Safeguarding Adults Board reports to the three statutory partners;

Brighton and Hove City Council

Sussex Police

Sussex Clinical Commissioning Groups

The further partners of the Board are;

- **Brighton and Hove Safeguarding Children Partnership**
- **Brighton and Sussex University Hospitals (BSUH) Trust**
- **East Sussex Fire and Rescue Service (ESFRS)**
- **Brighton and Hove Healthwatch**
- **Kent, Surrey, Sussex Community Rehabilitation Company (KSS CRC)**
- **National Probation Service (NPS)**
- **South East Coast Ambulance Service NHS Foundation Trust (SECamb)**
- **Sussex Community NHS Foundation Trust (SCFT)**
- **Sussex Partnership NHS Foundation Trust (SPFT)**
- **Voluntary and Community Sector representation (represented by PASA)**

In addition, the Board maintains links with the following:

- **East Sussex Safeguarding Adults Board**
- **West Sussex Safeguarding Adults Board**
- **The National Network of Chairs of Safeguarding Adult Boards**
- **The Safeguarding Adults Board Manager Network**
- **Safeguarding Adults National Network**
- **Brighton and Hove Community Safety Partnership**
- **South East Regional Safeguarding Adult Board Network**

7.1. Budget

The SAB budget is pooled, and our partner agencies contribute to the running of the board, not only financially, but by offering to chair or vice-chair meetings, providing use of their buildings and facilities, or hosting learning events.

Income for 2019/20

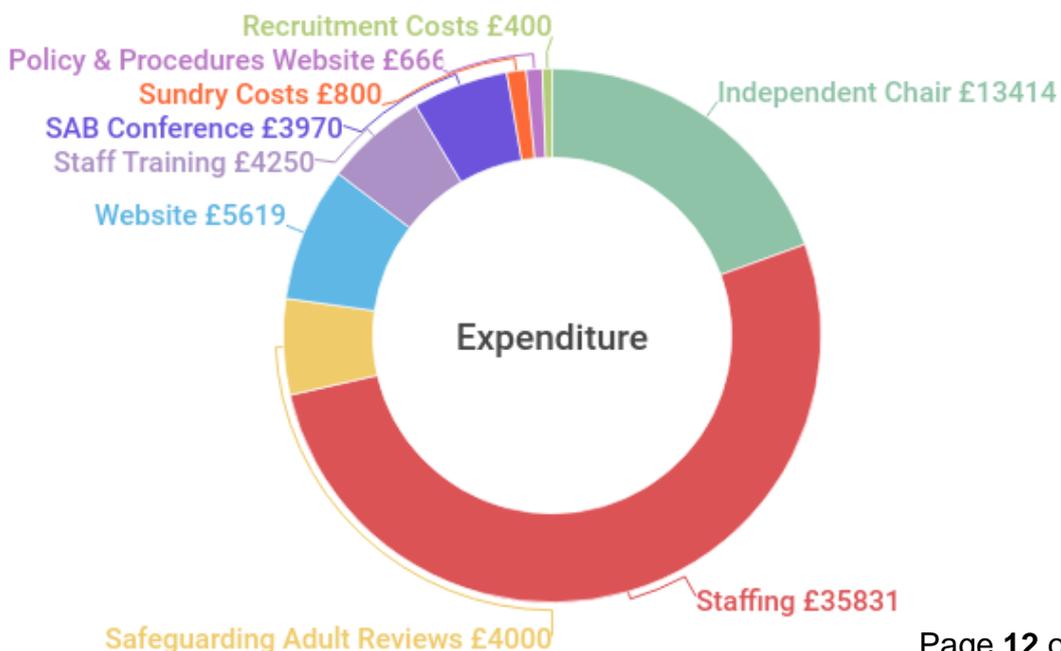
Brighton & Hove City Council	£37,040
Sussex Police	£10,000

Brighton & Hove Clinical Commissioning Group	£12,000
East Sussex Fire & Rescue	£5,000
Total	£64,040

The board carried forward some of the Brighton & Hove City Council and third-party income from the 2018/19 budget into 2019/20, and some has again been carried forward into 2020/21. Contributions from the statutory partners will increase from 2020-21 in line with the agreement to fund a full-time Business Manager position for the SAB.

Expenditure

Independent Chair	£13,414
Safeguarding Adult Reviews	£4,000
Staffing Total:	£35,831
Business Manager	£1,932
Administrator	£20,114
Quality Assurance	£13,785
B&H SAB Website	£5,619
Staff Training	£4,250
SAB Conference	£3,970
Sundry costs	£800
Sussex Safeguarding Adults Policy & Procedures Website, Annual Licence	£666
Recruitment Costs	£400
Total	£68,950



8. Our Achievements

Strategic Aim	Strategic Objectives	Outcome
<p>Accountability, Assurance & Leadership Ensure the SAB provides strategic leadership to embed the principles of safeguarding across agencies and contribute to the prevention of abuse and neglect.</p>	<p>Ensuring robust mechanisms are in place for partners to be held to account for their safeguarding practice, with enhanced standards to test compliance with MCA standards.</p>	<p>Peer Challenge Self-Assessment Events are held bi-annually, with the most recent held in July 2019. This identified that senior managers across agencies would benefit from training around some areas of safeguarding. A survey was subsequently undertaken to explore this in detail, which identified specific topics that included inter-agency working, information sharing, as well as managing allegations against staff. These will be taken forward on a pan-Sussex basis.</p>
	<p>Ensuring clear and transparent annual budget plans are in place for all SAB activities.</p>	<p>A budget review was undertaken between the SAB statutory partners. In confirming the long-term commitment to the BHSAB the increased contributions agreed by all of the partners has enabled a full-time Board Manager to be recruited. The clear and transparent annual budget plans are detailed further in the budget report.</p>
	<p>Developing arrangements with other Boards to be responsive and adapt, based on available data, to emerging safeguarding themes. These include; neglect and acts of omission, self-neglect, financial and material abuse, domestic violence and abuse, psychological trauma and safeguarding rough sleepers.</p>	<p>The BHSAB is a member of a pan-Sussex Policy and Procedures subgroup that, across all three SABs and in conjunction with partner agencies and Safeguarding Leads in the Local Authorities, identifies and responds to emerging safeguarding themes. With the recruitment of a full-time Board Manager the BHSAB is in a position to continue to develop the arrangements with other Boards in being responsive to emerging safeguarding themes.</p>
	<p>Developing the SAB and broader governance</p>	<p>In addition to now having a full-time Board Manager</p>

Strategic Aim	Strategic Objectives	Outcome
	arrangements.	<p>over recent months the BHSAB website has been updated and this will continue to be progressed. During the COVID-19 pandemic BHSAB have been liaising with the SABs and the Safeguarding Children Partnerships across Sussex, sharing information and guidance through the website as well as through our Twitter account.</p> <p>There are identified aims to work closely across the SABs and the Safeguarding Children Partnerships in Sussex to develop broader governance arrangements and a pan-Sussex approach towards safeguarding wherever possible.</p>
	<p>Undertaking horizon scanning and responding to any changes that may impact on the efficacy of Safeguarding in Brighton & Hove, including: Key transformation programmes, Key commissioning plans, Impact of local resource changes and funding, Statutory requirements and changes in best practice. This includes engaging with the children safeguarding partners on their plans for the implementation of Working Together to Safeguard Children 2018 and associated arrangements that may impact on the delivery of joint / SAB activity.</p>	<p>The BHSAB has continued to ensure that it remains up-to-date with local and national developments. It has continued to work closely with the Brighton and Hove Safeguarding Children Partnership, following the implementation of Partnerships nationally to replace Safeguarding Children Boards, in order to; share information, resources and develop consistency in communications for partners.</p> <p>The SAB has ensured it remains updated on new and forthcoming developments; with briefings delivered by partners to the Board on the new Deprivation of Liberty Safeguard arrangements (that will be known as the Liberty Protection Safeguards) as well as the newly implemented Modern Slavery pathway.</p>
<p>Policies, Strategies & Procedures To be assured that multi-agency safeguarding strategies, policies and procedures are regularly reviewed to ensure currency, reflecting emerging legislation, policy and/or learning,</p>	<p>Establishing robust feedback mechanisms on safeguarding policies and procedures, including self-neglect, to ensure safeguarding practice is in line with current best practice and the Care Act 2014.</p>	<p>In addition to the Peer Challenge Event that took place in July 2019, the SAR Protocol is in the process of being updated. A review and update of the Sussex Safeguarding Adults Policy and Procedures is scheduled to take place in 2020/21. The revised content will include more detailed</p>

Strategic Aim	Strategic Objectives	Outcome
<p>and that these are easily accessible to frontline staff and used effectively.</p>		<p>information of issues of consent where there are issues of coercion and control, and a section covering the transition of children / young people to adults' services.</p>
	<p>Undertaking assurance activity to test compliance and effectiveness of implementation of local safeguarding and adult protection policy and procedure.</p>	<p>Two audits are undertaken every year through the Quality Assurance subgroup. During 2019/20 the audits undertaken were on Making Safeguarding Personal as well as Multi-agency working, which was completed in conjunction with the East Sussex SAB and in further developing pan-Sussex arrangements.</p> <p>A report, action plan and earring briefing has been disseminated following the Making Safeguarding Personal Audit and the report, action plan and the briefing following on from the Multi-agency Working Audit is in progress.</p>
	<p>To raise awareness of safeguarding policy and procedure related to specific local safeguarding challenges.</p>	<p>Learning briefings have been developed and disseminated following recent Audits in order to share learning.</p> <p>In addition to the Peer Challenge Event and conference, the BHSAB has worked with other SAB's and local agencies, such as the Community Safety Partnership in relation to Violence, Vulnerability and Exploitation as well as Prevent, towards local safeguarding challenges.</p>
	<p>To raise awareness of the Safeguarding Adults Review (SAR) process and ensure threshold decision making is consistent across Sussex.</p>	<p>The BHSAB has been working together with the SABs in both East and West Sussex to update the pan-Sussex SAR Protocol. This will support consistent decision-making across Sussex.</p> <p>The BHSAB liaised with other local SABs to fund colleagues to undertake the Social Care in Excellence 'Learning Together' programme in order</p>

Strategic Aim	Strategic Objectives	Outcome
		to continue to develop understanding and awareness of the SAR process.
<p>Performance, Quality and Audit / Organisational Learning Assure learning from SAB activity is effectively embedded into practice to facilitate organisational change across agencies, refocus quality assurance mechanisms, and better use safeguarding data to define SAB priority areas of business.</p>	<p>To be assured that learning from reviews and multi-agency audits is effectively embedded into practice and facilitating organisational change across agencies, leading to better outcomes for adults.</p>	<p>Action plans and learning briefings are disseminated following every audit that is undertaken, as well as following any SAR or other form of review. The BHSAB published recommendations following a Learning Review undertaken during 2017/18 with a forthcoming audit due to evaluate the effectiveness and impact of these for practitioners. The BHSAB recognises that there are recurring safeguarding themes in the reviews undertaken at a local and national level and will be exploring other means of embedding learning into practice.</p>
	<p>Assuring the SAB has robust multi-agency safeguarding data to shape any multi-agency training offers, awareness and practice, and affect change when required.</p>	<p>Multi-agency data has continued to be obtained on a regular and ongoing basis from partner organisations over the course of 2019/20. This data is used, alongside other sources of information, to plan future audits and the data and findings from the audits are used to shape training and practice. The briefings contain recommendations for agencies, such as the implementation of a Making Safeguarding Personal Outcomes Framework Tool into the local authority's safeguarding audits to promote feedback and the principles of Making Safeguarding Personal.</p>
	<p>Assuring a culture of openness and transparency is adopted for learning and recognising success</p>	<p>In addition to the Peer Challenge Event and Safeguarding Conference the BHSAB has received and has commissioned one SAR during 2019/20. A new Chair was recruited for the SAR subgroup, who continues to be from an external agency, to promote a culture of openness and transparency.</p>

Strategic Aim	Strategic Objectives	Outcome
		The Terms of Reference (TOR) for the SAR subgroup have been updated and will continue to be reviewed on a regular basis.
<p>Prevention & Early Intervention Ensure the SAB has a focus on prevention that clearly identifies how it will aim to reduce incidence of abuse and neglect (including self-neglect) in Brighton & Hove.</p>	To undertake public safeguarding awareness raising campaigns, to include raising awareness of local safeguarding challenges.	It was challenging to develop this area of the SAB and undertake awareness raising without a full-time Board Manager. Whilst a full-time Board Manager has now been appointed the impact of COVID-19 and the subsequent lockdown has meant that plans to immediately start development in this area have been frustrated. This is identified as an area the BHSAB will take forward in the future.
	Assurance of safe recruitment processes	The Peer Challenge Event explored safe recruitment processes and identified some training requirements for senior managers, which are being taken forward. This is a biennial event and the BHSAB continues to receive assurance from the statutory partners in relation to recruitment processes and from the local authority in relation to the People in Positions of Trust arrangements across the local health and social care system.
	Assurance of Quality of Care provision in the city	The BHSAB was scheduled to receive an update from the Quality Monitoring Team within the local authority towards the end of 2019/20 but this had to be rescheduled because of the Coronavirus pandemic. The BHSAB will continue to ensure that it receives regular reassurance regarding the quality of care provision, from both the local authority and the Clinical Commissioning Group.
	Assurance around arrangements to manage allegations against people in a position of trust.	The BHSAB has continued to liaise regularly with the Safeguarding Lead in the local authority in receiving assurance around the Persons in

Strategic Aim	Strategic Objectives	Outcome
		Positions of Trust arrangements, as well as the relationships and information sharing between SAB partner agencies.
<p>Engagement & Making Safeguarding Personal Adults, carers, the local community and professionals assisting to shape the work of the SAB and safeguarding responses and safeguarding practice is client centred.</p>	Assuring adults are involved and consulted in the process of helping them to stay safe and agreeing goals to achieve that	Undertaking a Making Safeguarding Personal multi-agency audit was identified as a priority during 2019/20. This evidenced that the principles of Making Safeguarding Personal are generally being considered and applied across SAB partner agencies. It did also identify several recommendations for individual agencies, that included the benefits of an Outcomes Framework tool being embedded in the safeguarding audit process to promote a regular feedback mechanism.
	Developing processes to enable meaningful feedback to the SAB from service users and carers who have experienced safeguarding interventions.	A Making Safeguarding Personal Outcomes Framework Tool that had been developed through Assistant Directors of Adult Social Services organisation and the Local Government Association was used in the Making Safeguarding Personal Audit that was undertaken. A recommendation was made that this be incorporated into the local authority's safeguarding Audit programme, as well as a recommendation made that planning is a key stage in any safeguarding intervention in incorporating people's outcomes and monitoring and updating these.
	Quality assure activity to gauge whether safeguarding practice is person-centred and outcome-focused.	The Making Safeguarding Personal Audit identified that people (or their representatives) are being asked about their preferred outcomes in most cases (81%). A learning briefing was also circulated following a Mental Capacity Act Audit that was undertaken at the end of the previous year (2018/19) and the next audit planned is on Non-

Strategic Aim	Strategic Objectives	Outcome
	<p>To produce information and reports for the local community that are easily accessible and raise awareness of adult safeguarding and how concerns can be raised.</p>	<p>Engagement. The aim of these audits is to ensure quality assurance and a continuing focus on outcome-focused and person-centred practice.</p> <p>Learning briefings have been shared on the Mental Capacity Act and Making Safeguarding Personal audits during 2019/20 and a further briefing will be shared on the multi-agency audit completed during 2019/20.</p> <p>In improving accessibility and awareness we have upgraded our website during 2019/20 and have used both this and our Twitter account to share information and reports.</p> <p>In addition to producing briefings we are keen to explore alternative methods of disseminating learning as well as raising awareness of the BHSAB. Unfortunately, this is an area of development that has been impacted by COVID-19 following the appointment of the full-time Board Manager. However, it will be an area of continuing focus during 2020/21 as we seek to create links with more partner agencies of the BHSAB.</p>
<p>Integration / Training and Workforce Development Assure the workforce is equipped to support adults appropriately where abuse and neglect are suspected. This to include emerging local safeguarding challenges.</p>	<p>To assure the workforce is equipped to support adults appropriately where abuse and neglect are suspected.</p> <p>To assure the training strategy includes mechanisms to review the impact and effectiveness of training.</p>	<p>Learning from audits, reviews and other sources are tabled through the Learning and Development subgroup; where they are shared with Training Leads from SAB Partner Agencies.</p> <p>Colleagues from the local authority sit on the Learning and Development subgroup and provide regular updates and assurance in relation to this. Feedback is sought from attendees both immediately and 4-6 weekly after training events have taken place, with Learning and Development also undertaking their own quality assurance on a</p>

Strategic Aim	Strategic Objectives	Outcome
	<p>Explore opportunities for multi-agency training delivery on key identified issues e.g. annual conference, staff briefings.</p>	<p>regular basis and producing an Annual Report.</p> <p>A BHSAB Safeguarding Conference was held in November 2019, which explored more recent safeguarding developments such as hoarding, hoarding and County lines. This was well attended by agencies across the system and there is an aim for this to become an annual event.</p> <p>With the recruitment of a full-time Board Manager multi-agency training being delivered or accessed through the BHSAB is seen as an aim.</p>

9. Learning, Development and Future Challenges

Peer Challenge Event

A Peer Challenge Self-Assessment Event was hosted by the Brighton and Hove SAB in July 2019, which was chaired by Graham Bartlett, the Independent Chair of the BHSAB and the East Sussex SAB, together with the Chair of the West Sussex SAB. This is a biennial event with the next Event scheduled for 2021. The Self-Assessment identified several themes to be taken forward, in particular the need for further safeguarding training for senior management around safeguarding. A survey was undertaken subsequently with partners and identified that inter-agency working, information sharing and managing allegations against staff all need to be considered in future training offers.

The Event itself was well-received, with the opportunity to network and participate in multi-agency discussions particularly welcomed, and below are some examples of the feedback received.



Safeguarding Annual Conference

A safeguarding conference was held in November 2019 that was sponsored and funded by the BHSAB. The conference focused on exploitation with two keynote speakers and seven workshops took place over the course of the day on a range of themes that included homelessness, trauma, personality Disorder, county lines, cuckooing, coercive control and hoarding.

The conference was attended by 155 people in total and from the feedback that was provided the responses were largely positive, with 95% of the respondents saying that the event had been useful and that they had taken learning that would impact on their work.

Below are some examples of the feedback provided:



There is a desire for the BHSAB to hold an annual safeguarding conference and planning is underway for a conference in 2020/21, although whether this is possible and what form it may take is not clear at this stage.

Full-time Business Manager Recruitment

It had been noted in previous Annual Reports that with a part-time Business Manager in post to support the BHSAB, combining this role with also supporting the Brighton and Hove Safeguarding Children Board, it had not been possible to progress some of the stated objectives of the BHSAB. This was particularly felt to be the case in relation to developing greater understanding and awareness of the BHSAB across the health and social care system as well as increasing the level of engagement with the wider community.

The introduction of Safeguarding Children Partnerships to replace Safeguarding Children Boards, following the implementation of the Children and Social Work Act 2017, led to the

Brighton and Hove Safeguarding Children Partnership (BHSCP) being created. The BHSCP appointed a full-time Business Manager as part of this process.

This led to the opportunity for a full-time Business Manager position to be considered for the BHSAB, in order to continue to develop the growth of the SAB and progress towards meeting all the strategic objectives identified. The three statutory partners of the BHSAB all agreed that this was necessary and to increase their contributions from 2020/21 to facilitate the recruitment of a full-time Business Manager. The position was advertised in November 2019, with interviews held the following month and a candidate appointed at that point. The successful candidate, Guy Jackson, commenced in the role in February 2020.

Challenges

Whilst we have identified some significant achievements over the course of 2019/20, as advised previously the BHSAB recognise that without a full-time Business Manager it has not been possible to progress some of the aims that were identified in the 2018/19 Annual Report. Whilst a full-time Business Manager has now been successfully appointed this was very quickly followed by the coronavirus pandemic and the subsequent lockdown. The pandemic has had a significant impact on all agencies, and the SAB supported the system by rapidly suspending many scheduled activities and providing operational support to frontline services.

This has had a further impact on progressing the aims identified in 2018/19 as outlined below.

- There was an aim to work in partnership with our SAB partners in East Sussex and West Sussex to publish an updated pan-Sussex SAR Protocol during 2019/20. This had to be delayed but is being progressed and will be published during 2020/21.
- There was also an aim to work in partnership with our SAB colleagues in East Sussex and West Sussex to develop a pan-Sussex Hoarding framework. This was not able to be progressed during 2019/20 but will be taken forward in 2020/21 and is on the work plan of the pan-Sussex Policies and Procedures subgroup.
- There was an aim to progress the development of a complex Abuse protocol to make sure that all our partners work seamlessly together in instances where there is abuse involving one or more abusers and a number of adults with care and support needs (whether related or non-related). This work had previously been delayed enabling learning to be drawn from a SAR undertaken in West Sussex but needs to be taken forward.
- In the 2018/19 Annual Report it was also identified that there were concerns in relation to the proportionally high rate of suicides in the city and that collaborative work was taking place with Public Health to explore how the BHSAB can have sight of this serious issue.
- A further aim that was identified was to undertake a scoping exercise with Brighton Crime Reduction Partnership to examine how we can engage local businesses with safeguarding. This will be progressed during 2020/21 through working in partnership with the Violence, Vulnerability and Exploitation Co-ordinator.

10. Our Data

1. BHCC Health and Adult Social Care Safeguarding data for 2019-2020

1.01 675 safeguarding enquiries were completed by BHCC Health and Adult Social Care in 2019-2020, which represents a 20% decrease on the corresponding data for 2018-2019.

1.02 In providing context around this data HASC advise that *'In considering this we can reflect that in BHCC during this period the Safeguarding Decision-Making Tool was developed by Safeguarding Team and Performance colleagues, consulting Social Work practitioners on design function and recording in early 2019. This was piloted in several teams over a period of months and went live across all adult assessment teams in December 2019. What this tool provides is specific focus on the 3 key statutory tests which once met require a S.42 Care Act Safeguarding response from the Local Authority, enabling Social Work practitioners to use this specific focus and consider the person's wishes in terms of further action. This will continue to be monitored in terms of performance and assurance'*

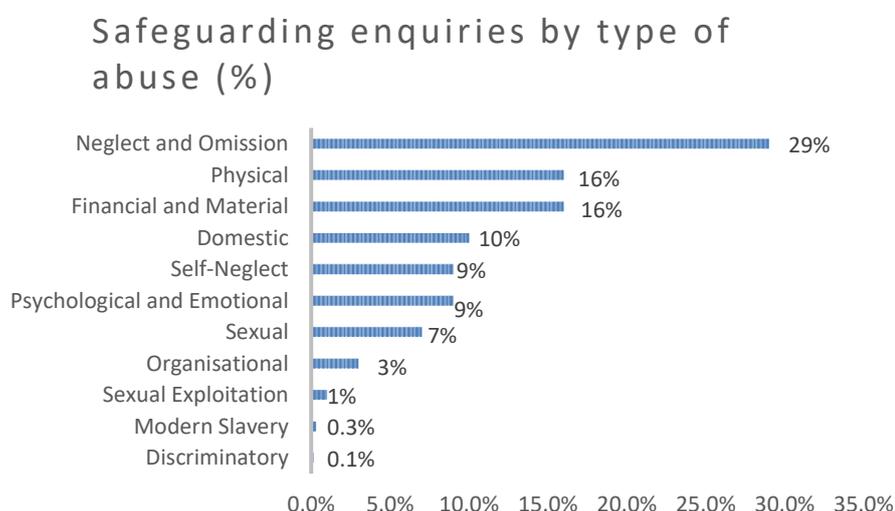
1.03 These figures include safeguarding enquiries undertaken by staff seconded into Sussex Partnership Foundation NHS Trust, (SPFT), under a Section 75 (NHS act 2000) agreement with the local authority.

1.04 The objectives of an enquiry are to:

- establish the facts
- ascertain the adult's views and wishes
- assess the adult's needs for protection, support and redress
- make decisions as to what further action should be taken with regard to the source of the concern, abuse or neglect
- enable the adult to achieve resolution and recovery

1.1 Enquiries by type of abuse

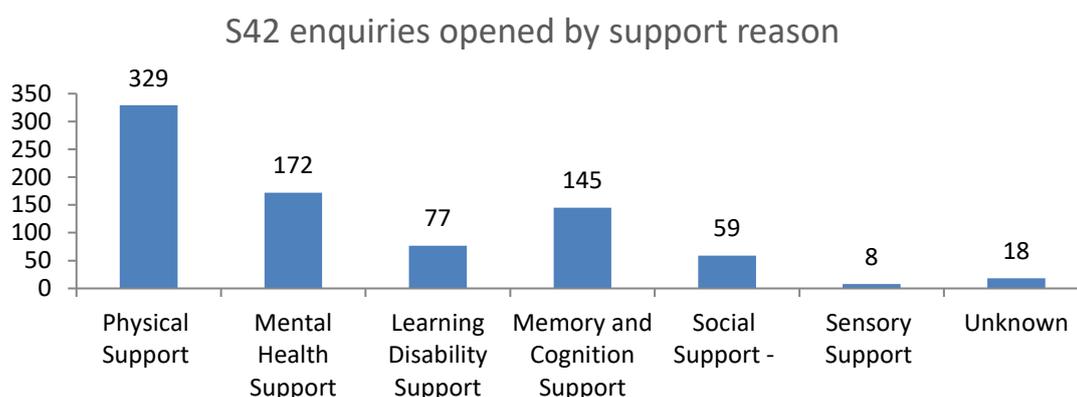
1.1.1 The chart shows the proportion of enquiries completed by abuse type in 2019-2020. In line with the previous year, neglect and omission continue to represent the largest volume of enquiries followed by financial abuse and physical abuse.



1.1.2 The proportion of safeguarding enquiries relating to organisational abuse and sexual abuse have both increased slightly this year upon last year's figures.

1.2 Primary support reason

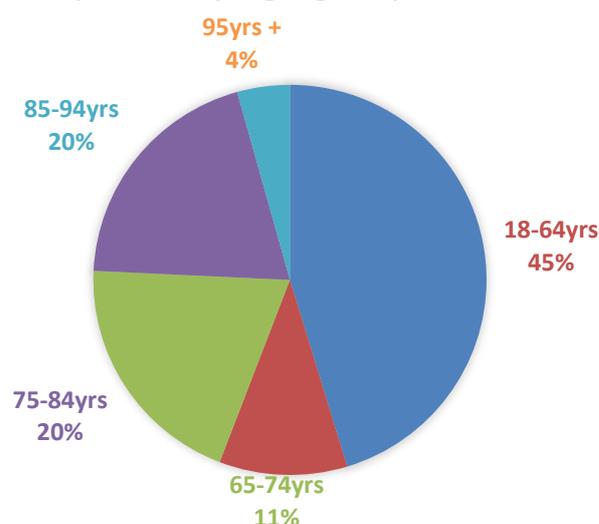
1.2.1 The breakdown of enquiries by primary support reason is broadly in line with the data for 2018-2019, with physical support representing the largest category and is consistent with national data.



1.3 Enquiries by age group

1.3.1 The percentage of enquiries by age group is largely unchanged from 2018-2019 data. 55% of the opened enquiries are for people over the age of 65 years old, with 40% of enquiries opened for the age group 75-95 years.

Enquiries by age group

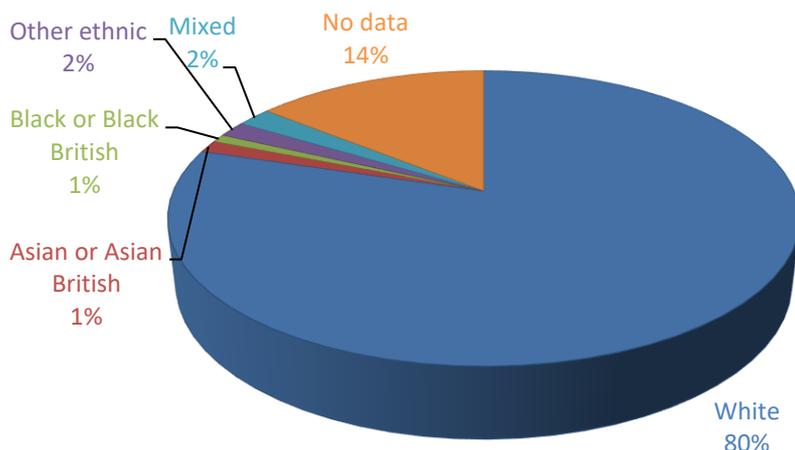


1.4 Enquiries by ethnic group

1.4.1 The chart below shows the ethnicity of those involved in safeguarding enquiries. Enquiries involving adults of white ethnic origin remain the highest proportion of enquiries in 2019-20 at 80%. This is lower than 83% for the previous year and may be explained by the fact that this year a higher percentage of enquiries have no ethnic data recorded. The proportion of safeguarding enquiries opened in relation to Asian/Asian British adults is lower than in the previous year and remain low in comparison to the 4.1% of the local population who identify as Asian/ Asian British.¹ This is a trend repeated in other parts of the country and could be influenced by the different age profiles in ethnic groups. Increased engagement is one of the priorities for the SAB and is an area we will seek to progress and develop.

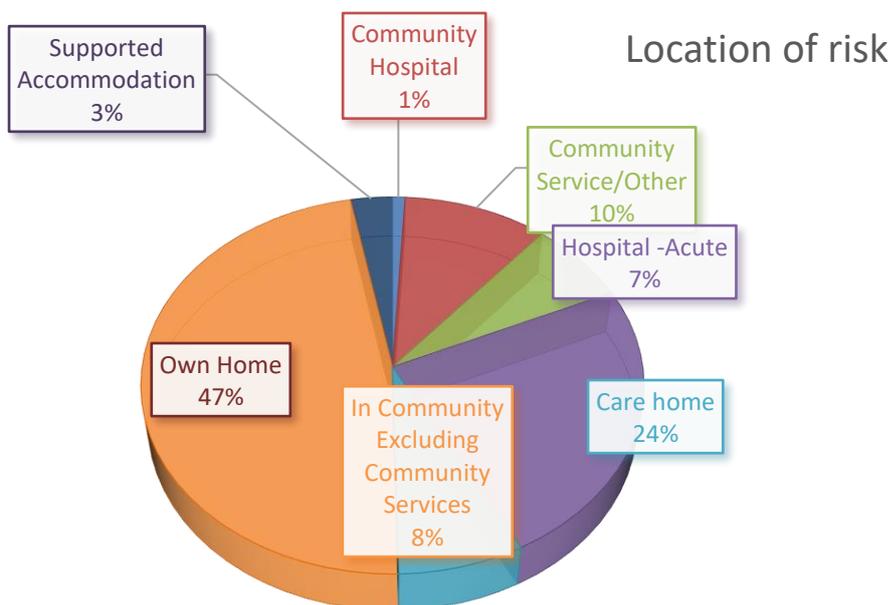
¹ <http://www.bhconnected.org.uk/sites/bhconnected/files/4.2.2%20Ethnicity%20JSNA%202016.pdf>

Enquiries by ethnicity



1.5 Settings where abuse or neglect occurred

1.5.1 The chart below shows where abuse or neglect was recorded as having occurred in safeguarding enquiries undertaken during 2019-20. The most common setting where abuse or neglect occur is in people's own homes with Care Homes the next most common setting.

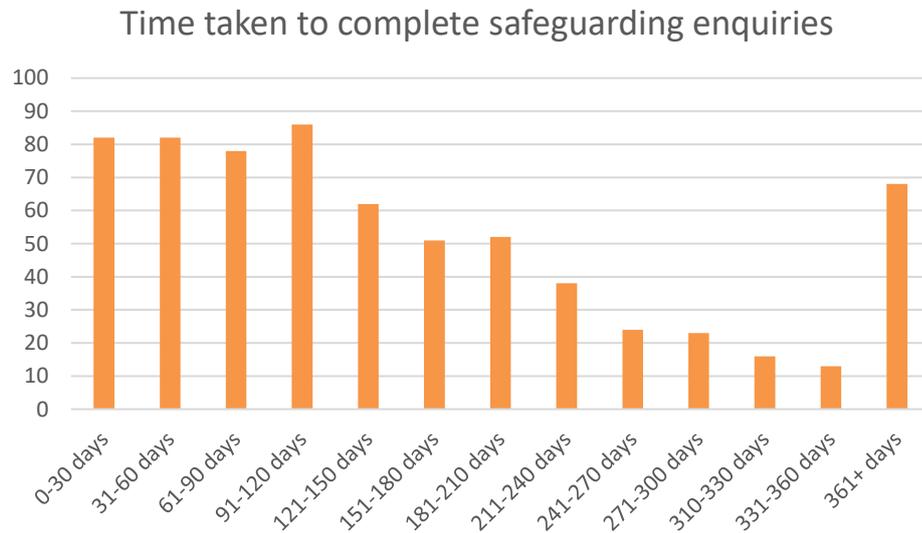


1.6 Making safeguarding personal

1.6.1 In accordance with the Care Act 2014, safeguarding enquiries must be person centred. An enquiry can range from a conversation with an adult to a series of more formal multi agency discussions, plans and actions that clearly set out to reduce identified risks and prevent abuse or neglect occurring in the future. There are no set timescales for completion of an enquiry but there is a clear 'principle of no delay'. Adults who are the subject in any safeguarding enquiry are asked what

outcomes they want to achieve, and asked at the conclusion of the enquiry whether they feel that these have been met.

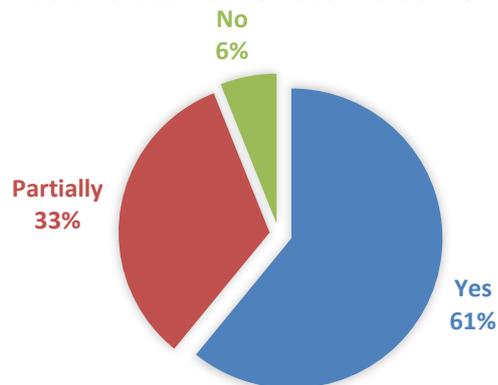
1.6.2 The chart below shows a breakdown of the number of completed enquiries and the time taken to complete. 65% of enquiries were completed in 180 days or less. In 2019-20 there were 12% fewer cases than the previous year, which took longer than 361 days.



1.7 Was the desired outcome achieved?

1.7.1 Of adults who had identified desired outcomes from safeguarding enquiries 61% felt that these had been achieved and 33% felt their identified outcomes had been partly achieved. This is an improvement of 10% for both sets of data for the previous year and it is hoped reflects the focus on Making Safeguarding Personal following the quality assurance audit that took place.

Was the desired outcome achieved



It should be separately noted that in nearly a quarter of the safeguarding enquiries undertaken (24%) there were no desired outcomes identified or recorded from those people involved.

11. Safeguarding Data from Partner Agencies

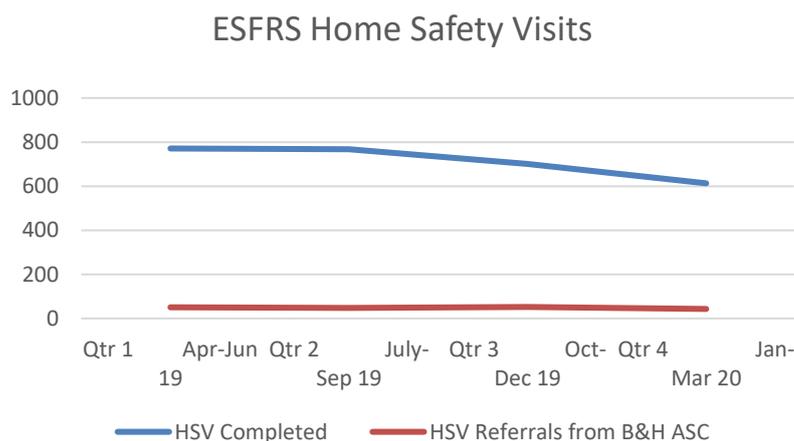
The SAB, through the Quality Assurance subgroup, works with partner agencies to take a holistic view of the quality of services across agencies, ensuring that any gaps, overlaps or misalignment can be identified.

The QA Subgroup receive a multi-agency data set report twice a year. A summary of the data collected by some of the SAB partner agencies for the financial year 2019-2020 is included below.

11.1. East Sussex Fire and Rescue Service (ESFRS)

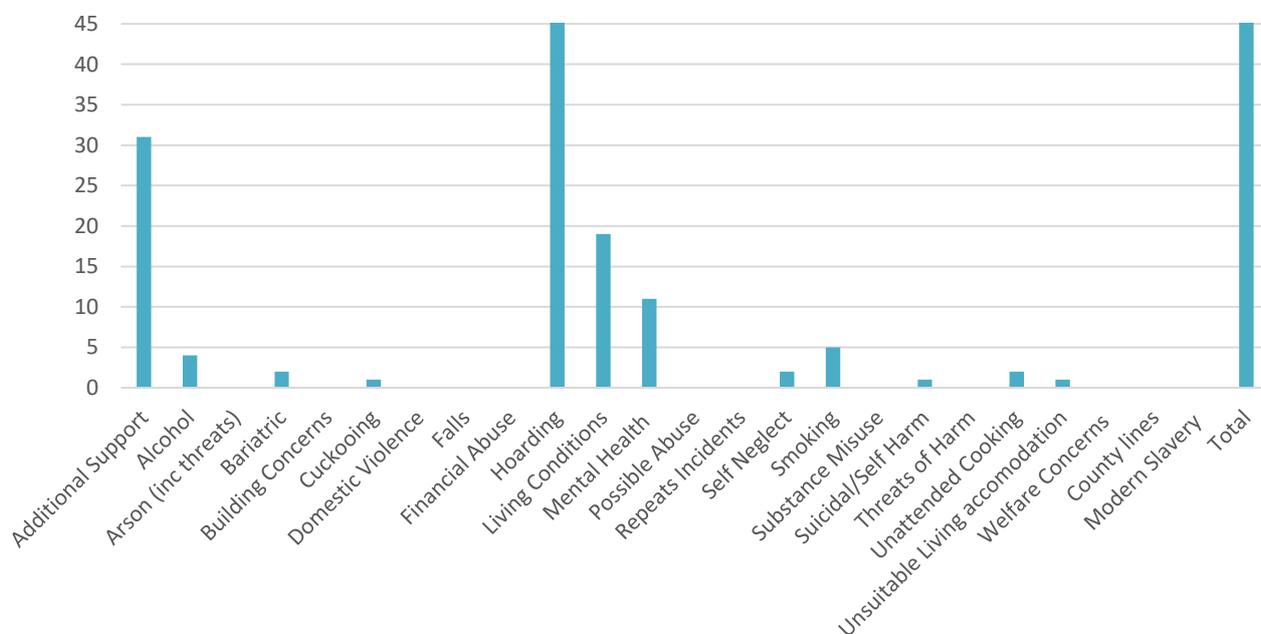
The chart below shows the number of home safety visits, (HSVs) conducted by ESFRS in 2019-2020, including the number of visits conducted as a result of referrals from Brighton and Hove City Council HASC. These visits are one element of the ESFRS targeted prevention work providing support to the most vulnerable members of the community who may be more at risk of having a fire in their home. Home Safety Visits are a key element of preventative work to help ensure that risks of neglect and self-neglect are addressed.

The number of HSVs completed in quarter four of 2019-2020 was 37% down on the same period in 2018-2019, but the overall number completed in the year 2019-2020 was 14.5% down on 2018-2019. ESFRS advise they always see a drop off in the last quarter because of the effect of the Christmas break and the impact on referrals along with a reluctance in having visits during the festive holiday. During this time they saw the beginnings of the coronavirus impact.



Whilst undertaking home safety

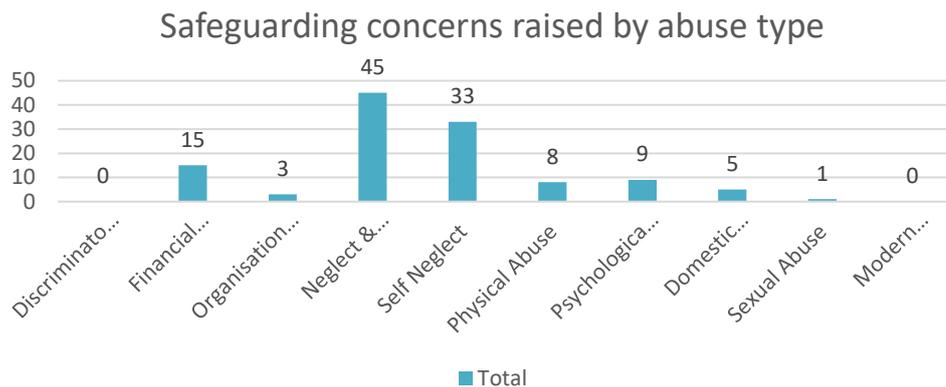
Safeguarding CTN's Raised by ESFRS in Brighton and Hove 2019-2020



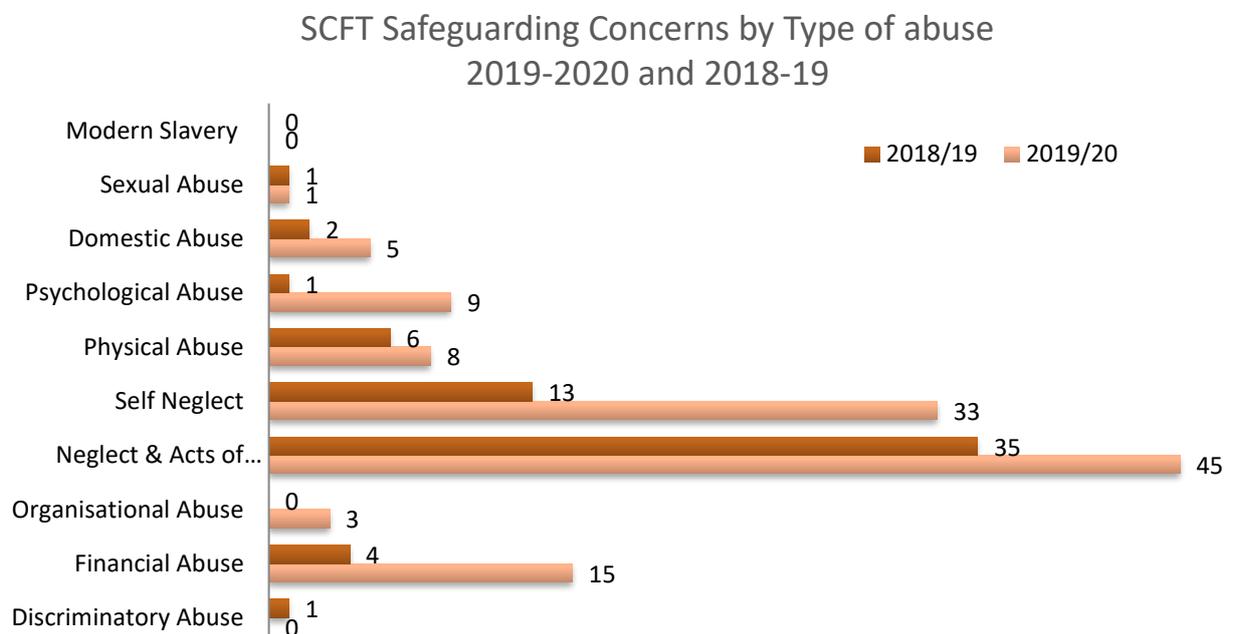
visits if ESFRS identify any safeguarding concerns these are reported to the local authority via a Coming to Notice (CTN) referral. This graph shows that the highest proportion of CTN referrals are in relation to hoarding. ESFRS aim for 10,000 HSVs a year and, as they approach this figure they support operational staff in some of their other requirements, such as around Business Safety visits and training. ESFRS report that it is not unusual for there to be peaks and troughs, particularly because the referrals to them are not uniform and drop off over holiday periods.

11.2. Sussex Community Foundation Trust (SCFT)

Sussex Community NHS Foundation Trust, (SCFT), deliver adult community services to Brighton and Hove City. Professionals work in multi-disciplinary teams linking closely with health and social care partners. SCFT professionals might visit patients in a care home, a variety of healthcare settings or within the patient’s own home. Their work includes supporting people with complex long-term health needs, rehabilitation after a period in hospital, assessing urgent care needs and helping people to adapt to changes in their health. While supporting a patient with their health needs, professionals may identify a safeguarding concern and report this to the Local Authority. In 2019-2020 the type of abuse most commonly reported was neglect, followed by self-neglect.



The chart below shows the number of safeguarding concerns raised by SCFT, by abuse type, for 2019-20 and 2018-19



The total number of safeguarding concerns raised by SCFT has increased by 89% upon the same data for the previous year. This is a very significant increase and SCFT advise they see it as a positive change, evidencing compliance with their Care Act duties in relation to raising adult safeguarding concerns and supporting the mitigation of risks where possible within the scope of community health support. The increase in safeguarding concerns raised during 2019-20 compared to 2018-19 goes across almost all types of abuse but is most noticeable for:

- self-neglect which has increased from 13 to 33
- financial abuse which has increased from 4 to 15
- psychological abuse which has increased from 1 to 9

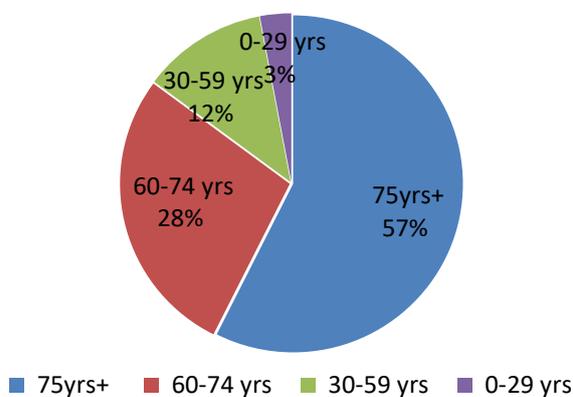
Neglect and acts of omission remain the most common type of abuse in safeguarding concerns raised by Sussex Community Foundation Trust.

11.3. Sussex Police

Operation Signature

Operation Signature identifies and supports vulnerable, and often elderly, victims of fraud of all types within Sussex. Two specialist Operation Signature case workers in Sussex have supported 850 victims of fraud in 2019-2020. The types of fraud include people that have been contacted by telephone, email, letter, and on the doorstep.

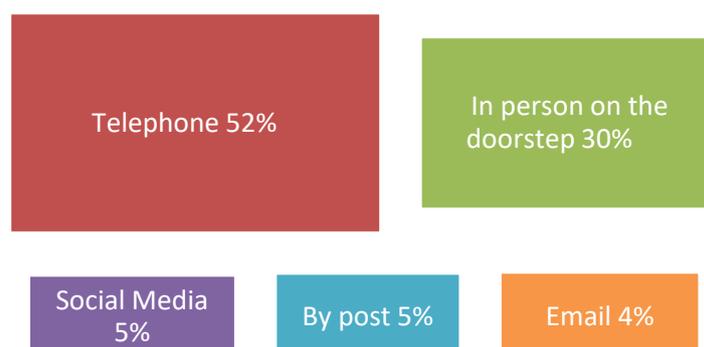
Identified victims of fraud by Operation Signature - age group



363 people were identified in Brighton and Hove in 2019-2020 as vulnerable victims of fraud, this in an increase of 54% from last year.

Of those vulnerable people identified by Operation Signature affected by fraud in Brighton and Hove, 65% live alone. The average loss, where a loss was recorded, was £7,427.

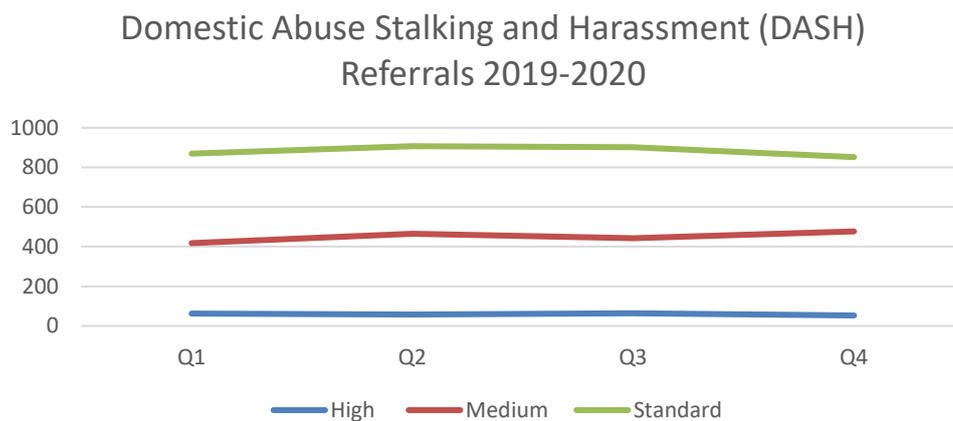
The chart below shows the main methods used by criminals to target vulnerable adults in recorded by Operation Signature in 2019-2020. This data will be extremely helpful in planning public awareness campaigns undertaken in the future by the SAB.



Domestic Abuse, Stalking and Harassment (DASH) Referrals

Incidents of Domestic Abuse are subject to a risk assessment using a Domestic Abuse, Stalking and Harassment, (DASH), checklist. An officer, with the victim, assesses the level of risk using this checklist and will take initial steps to manage this risk. Sussex Police Safeguarding Investigations Unit, (SIU) refer all cases of domestic abuse involving an adult with care and support needs, to Adult Social Care. This checklist provides information on whether the risk to an individual is high, medium or standard.

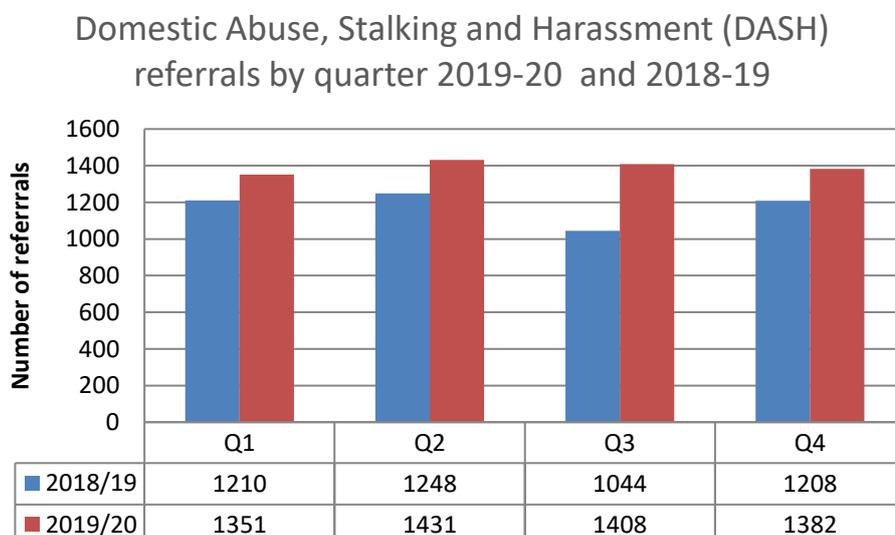
The chart below shows the number of DASH referrals made by Sussex Police in Brighton and Hove in 2019-2020, by risk level.



Figures for 2019-2020 in Brighton and Hove show that the number of medium risk cases rose in quarter 4 and the number of cases assessed as a standard risk fell in quarter 4.

The numbers for high risk cases have remained roughly stable the year.

The chart below shows the number of DASH referrals made by Sussex Police within Brighton and Hove in 2019-2020 by quarter, with accompanying comparison data for 2018-19. This shows that for each quarter the number of DASH referrals is higher in 2019-2020 compared to the same data for the previous year and there is an overall 18% increase in DASH referrals.

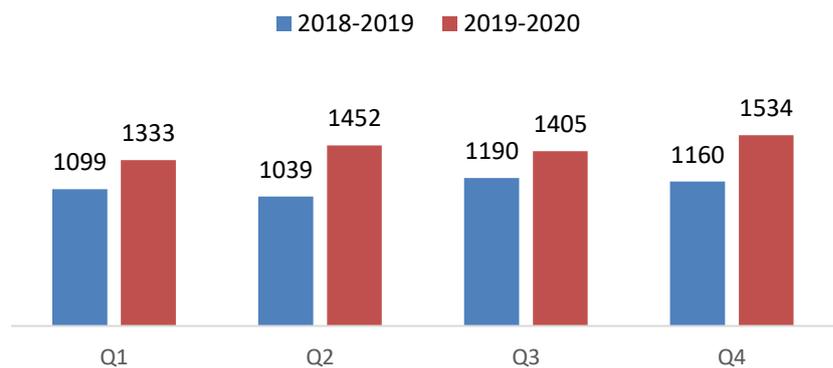


Vulnerable Adults at Risk (VAAR) referrals

Vulnerable Adult At Risk, (VAAR) referrals are made by Sussex Police to the Local Authority when safeguarding issues or concerns are identified.

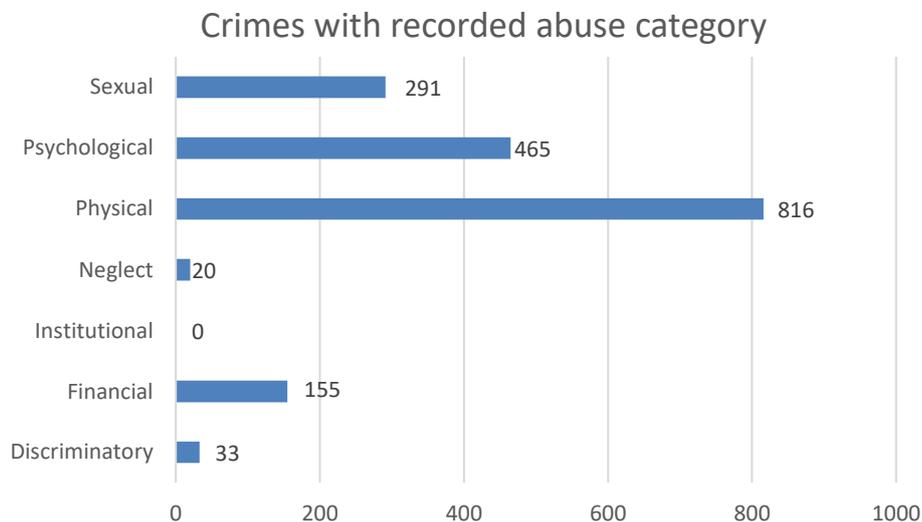
The chart below shows the number of VAAR referrals made to Brighton and Hove in 2019-2020. Referrals are assessed and allocated as considered appropriate within Brighton and Hove Health and Adult Social Care, (HASC). Not all VAAR referrals will involve a recorded crime. The number of VAAR referrals is therefore higher than the reported number of crimes involving abuse of an adult with care and support needs.

VAAR referrals by quarter
2019-2020 and 2018-2019



In 2019-2020 the total number of VAAR referrals recorded per quarter is higher than the same data for the previous year and for the whole year there were 28% more VAAR referrals in 2019-2020 than in 2018-2019.

The chart below shows the number of crimes recorded by Sussex Police for Brighton and Hove in 2019-2020 per category of abuse risk.



The three main types of abuse risk recorded are: physical abuse, (46%), psychological abuse (26%) and sexual abuse (16%). A point of interest is that the number of VAAR referrals significantly increased whilst the number of safeguarding enquiries undertaken by HASC reduced. A further point of interest is that the category of neglect is so low, when neglect and omission is the category with the highest number of safeguarding enquiries undertaken within both Health and Adult Social Care and Sussex Community Foundation Trust.

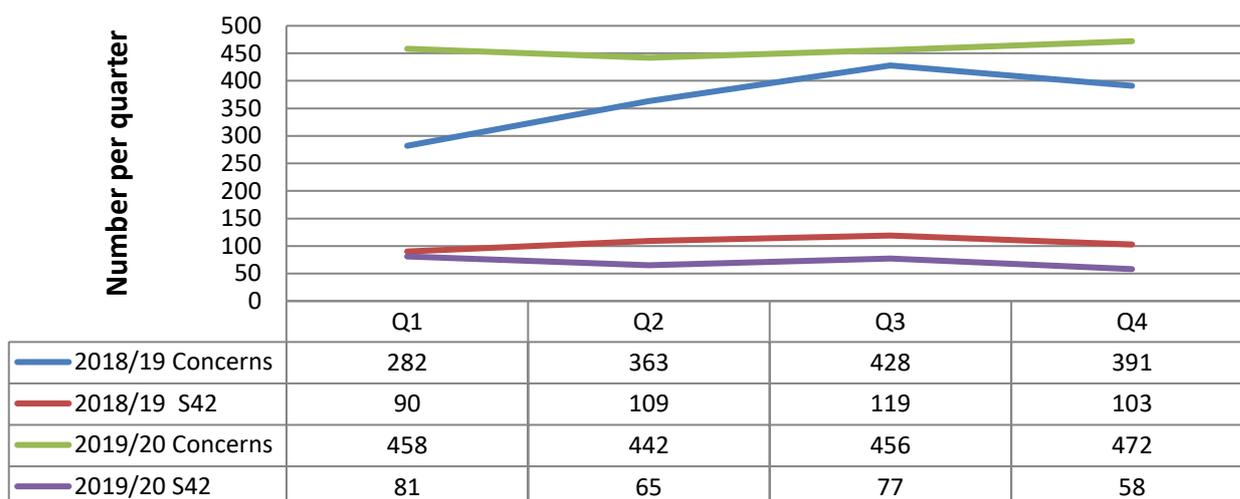
11.4. Sussex Partnership Foundation Trust (SPFT)

Brighton and Hove adult mental health services are provided jointly by the Local Authority and SPFT under a Section 75 (NHS Act 2000) agreement which allows for the integration of Health and Social Care services. Safeguarding enquiries are undertaken by the social care staff who are seconded within SPFT mental health services.

The following chart shows the number of safeguarding enquiries for 2019-2020 by quarter with the number of these that became S42 Enquiries, compared to the same date for the previous year, 2018-2019. The number of safeguarding concerns raised each quarter this year has remained between 442 and 472.

In 2019-2020 there were 1,828 safeguarding concerns raised by SPFT, which is a 25% increase upon the same data for the previous year 2018/19, in which 1,464 safeguarding concerns were raised. In 2019-2020 an average of 16% of safeguarding concerns were converted into S42 enquiries which is a decrease from the previous year when an average of 29% of safeguarding concerns were converted into S42 enquiries.

Safeguarding concerns and s42 Enquiries 2019/20 and 2018/19

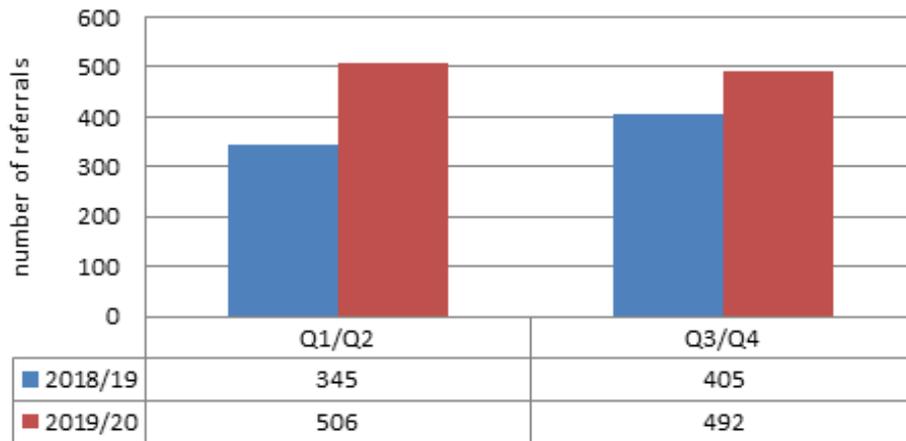


11.5. South East Coast Ambulance Service (SECAMB)

South East Coast Ambulance Service NHS Foundation Trust (SECAMB) is part of the National Health Service (NHS). They respond to 999 calls from the public, urgent calls from healthcare professionals and provide NHS 111 services across the region.

The chart below shows that there was an increase during 2019-20 in the safeguarding referrals made to Brighton and Hove HASC. SECAMB advise that the reason for this is that they have improved their staff safeguarding training compliance rates, improved their communication of training opportunities, increased the accuracy of recording safeguarding concerns and improved staff awareness of the signs and symptoms of domestic abuse. There has been a significant and concerning increase in referrals for domestic abuse (60%) but for other types of abuse the pattern roughly follows that of previous years.

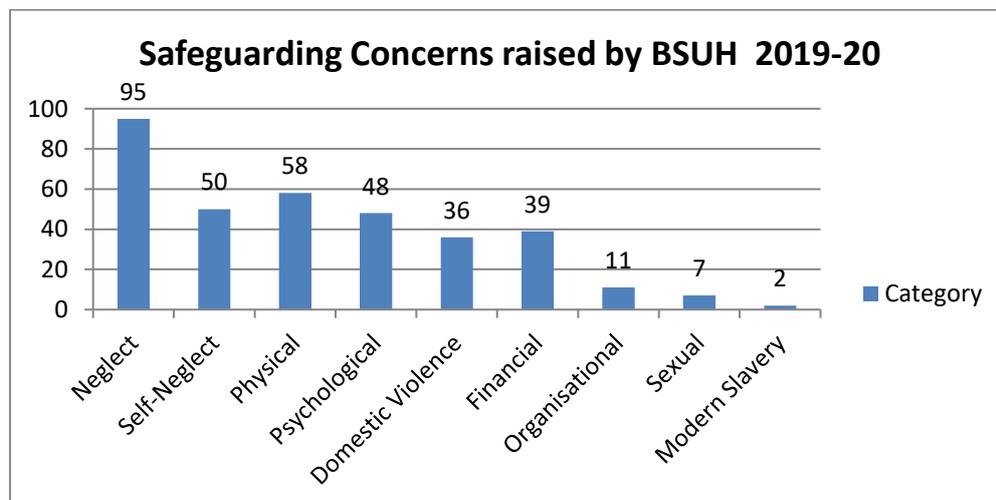
safeguarding referrals to Brighton and Hove HASC
per 6 months period 2019/20 and 2018/19



11.6. Brighton and Sussex University Hospitals Trust (BSUH)

Brighton and Sussex University Hospitals (BSUH) is an acute teaching hospital working across two main sites; the Royal Sussex County Hospital in Brighton and the Princess Royal Hospital in Haywards Heath. The Brighton site includes the Royal Alexandra Children's Hospital and Sussex Eye Hospital and it is also the Major Trauma Centre for the region. They provide district general hospital services to our local populations in and around the Brighton and Hove, Mid Sussex and the western part of East Sussex and more specialised and tertiary services for patients across Sussex and the south east of England.

Below is a chart showing safeguarding concerns raised by BSUH by category for 2019-20. Neglect was the category with the highest number of referrals, reflecting the data from Health and Adult Social Care and Sussex Community Foundation Trust.



Brighton and Sussex University Hospitals also advise that during 2019-20:

- Training for safeguarding adults is mandatory for all staff and compliance has consistently remained above the trust target of 90%. A particular focus for 2019-20 was on self-neglect and the increased awareness is reflected in the number of concerns raised by staff.
- Face to face training has been suspended during COVID but e-learning is available, and the safeguarding team are also reviewing other alternative methods of delivery e.g. via Microsoft Teams.
- Improvements in patient discharge remains a priority. A new booklet for patients and families has been developed to improve communication and a multidisciplinary Integrated Discharge Team is now in place.

12. Our Priorities

Our Priorities for 2020/21

Over the course of 2020/21 the BHSAB has identified a number of targets and goals to work towards over the longer-term.

- Working in partnership with our neighbouring SABs in both East and West Sussex to continue to develop a pan-Sussex approach toward safeguarding arrangements and assurance wherever possible. During 2020/21 this will include publishing an updated pan-Sussex SAR protocol as well as a pan-Sussex Information-sharing Protocol.
- To continue to develop and broaden our engagement with the local health and social care economy in increasing awareness and understanding of the BHSAB and safeguarding arrangements. Several aims have been identified in this regard that include; increasing the overall diversity of the membership of the SAB, exploring the SAB becoming a stakeholder in safeguarding training as well as using our communication platforms to share resources and guidance for an increasing range of partners.
- Within the BHSAB we will establish enhanced links between the SAB subgroups in order to further develop the cycle of learning generated through SARs, other forms of Reviews, and the Quality Assurance auditing process being fed back through Learning and Development.
- Over the course of 2020/21 the BHSAB will continue to use Quality Assurance audits with multi-agency partners in relation to safeguarding arrangements locally. The first audit to be undertaken in the next year will be around non-engagement.

Impact of Coronavirus

Since the coronavirus pandemic began in March 2020 it has been widely recognised as an unprecedented situation, both nationally and internationally. From a safeguarding perspective there have been several issues identified that include:

- An increase in Covid-19 related scams.
- A reduction in the number of safeguarding concerns being raised with the local authority during the lockdown period.
- An increase in instances of domestic abuse, along with a reduction in formal reports to police.
- The impact on people's mental health and an anticipated increase in suicides.
- The impact upon the workforce.
- An increase in deaths of adults with learning disabilities and more widely within the residential and nursing home sector.

The BHSAB has already been liaising closely with our statutory partners, our colleagues in the East Sussex and West Sussex SABs, SABs across the country more widely as well as with the Safeguarding Children Partnership (BHSCP). There has been a focus on working in partnership, communications, sharing information and resources as well as any emerging patterns and themes.

During 2020/21 the BHSAB will need to consider our response to the coronavirus pandemic on an immediate and long-term basis. We will need to understand the nature of the impact of Covid-19 and the lockdown on safeguarding activity and further guidance that is released by the government. It is anticipated that SABs may experience a rise in SAR referrals relating to Covid-19, and consideration is being given as to how SABs can manage this activity in a proportionate way, joining up with other Boards where possible around shared themes and areas of learning.

Safeguarding Adult Reviews

Under section 44 of the Care Act 2014 Safeguarding Adults Boards (SABs) have a statutory duty to commission a Safeguarding Adults Review (SAR) when an adult with care and support in its area dies; and the Board knows, or suspects the death was as a result of abuse or neglect and there is concern about how the SAB, its members or organisations worked together to safeguard and protect the adult.

A SAR is not undertaken in order to hold any organisation to account; is not a punitive process and is not to apportion blame. The purpose of a SAR is to promote effective learning and to prevent future deaths or serious harm occurring again. The aim is that it tackles barriers to good practice and lessons can be learned from the case, which can be applied in the future to prevent similar harm re-occurring.

Whilst approaches to undertaking a SAR may vary, bringing together the individual agencies and professionals involved in supporting the person, to understand and analyse their actions, is key in order to make recommendations for improving future practice where this is necessary.

The BHSAB uses the following decision-making criteria when assessing any SAR referral that is received.

- The concerns relate to a person with care and support needs – whether the person was in receipt of services at the time of death or injury, or not.

- The cause of death has been established.
- Any safeguarding enquiry or investigative process has either concluded or is largely complete.
- There is evidence of a link between the death or serious harm that has occurred and abuse, neglect or acts of omission.
- The harm caused, or death is considered at this stage to have potentially been preventable.
- There are concerns about the way partners may have worked together to try and safeguard the adult.
- The concerns appear to relate to more than one single agency.
- There appears to be the potential for learning to be identified that would improve local safeguarding arrangements, multi-agency practice and partnership working.

Safeguarding Adult Review (SAR) Referrals

Over the course of 2019/20 the Brighton and Hove SAB received four formal referrals for SAR's, with one referral from the end of the 2018/19 carried forward for further consideration. One other case was brought by a partner agency for an informal discussion in the first instance.

The issues raised in these referrals were in relation to;

- Homelessness
- Self-neglect
- Domestic abuse (with a focus on coercion and control),
- Substance and alcohol misuse
- Working with complex and multi-factorial care needs
- Cuckooing

From the four referrals received, and the one that was carried forward from 2018/19, one SAR has been commissioned and one Thematic Learning Review is in the process of being commissioned.

Further information is in the process of being requested from the most recent referral received in order to determine whether the eligibility criteria for a SAR has been met.

Whilst the two other referrals were not felt to meet the criteria for a Review in their own right the SAB identified a number of learning points to be taken forward. These will be variously taken forward through the 2020/21 Safeguarding Conference, the Learning and Development subgroup and contribute to the thematic learning review currently being commissioned.

13. Contact Points

Reporting concerns about harm, abuse or neglect

A dedicated safeguarding hub has been set-up within Health and Adult Social Care at Brighton and Hove City Council, initially on a short-term basis during the coronavirus pandemic pending further review. If you have a safeguarding concern about a vulnerable adult in Brighton then please contact the safeguarding hub at Health and Adult Social Care at hascsafeguardinghub@brighton-hove.gov.uk. Safeguarding concerns can also be reported online at <https://new.brighton-hove.gov.uk/adultsafeguarding>.

If you have concerns that someone may have care and support needs then please contact Access Point at www.brighton-hove.gov.uk/adult-social-care or by calling 01273 295555, or emailing AccessPoint@brighton-hove.gov.uk.

If you have concerns about a child or family in Brighton, then please contact Front Door for Families at www.brighton-hove.gov.uk/front-door-families, or by calling 01273 290400.

If you have a safeguarding concern about a vulnerable adult who is in East Sussex, then please call 0345 60 80 191 or if it is in relation to a child or family then please call 01323 464222. If you have a safeguarding concern about a vulnerable adult in West Sussex then please contact [Adult Social Care](#) or if it is in relation to a child or family then please contact [Children and Families](#).

If a criminal offence is in progress or has just been committed then please call 999 but if you have a non-emergency enquiry you can contact Sussex Police by calling 101 or at www.sussex.police.uk/contact/af/contact-us/.

14. Attributions

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